BriTer
DOOR SOLUTIONS

SUPPORTING AUSTRALIAN BUSINESSES
AROUND THE CLOCK SINCE 2007

CAPABILITY STATEMENT

Commercial Door & Gate Services

PLANNED MAINTENANCE | EMERGENCY REPAIRS | SUPPLY & INSTALLATION



BriTer DOOR SOLUTIONS

Acknowledgement of Country



BriTer Door Solutions acknowledges the Traditional Custodians of Country throughout Australia and recognises their continuing connection to land, waters and communities. We pay our respects to Elders past and present.

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COMPANY OVERVIEW



Established in 2007, BriTer Door Solutions provides commercial and industrial entrance system services to businesses across Australia.

From automatic doors, roller shutters, gates and turnstiles, we deliver a complete service offering including installation, planned maintenance, multi-brand repairs and 24/7 emergency support.

With experienced technicians, equipped service vehicles, in-house manufacturing and a nationwide service network, BriTer is structured to manage ongoing maintenance requirements and urgent breakdowns across a wide range of commercial environments.

ONE SERVICE PARTNER

Multiple entrance systems and brands supported through one provider.

PLANNED MAINTENANCE

Scheduled servicing, inspections and maintenance reporting to keep your facilities operating smoothly.

24/7 EMERGENCY SUPPORT

Rapid response to breakdowns, helping restore or secure entrances any time, day or night.

CONTRACT EXPERIENCE

Proven experience delivering commercial maintenance services and long-term service agreements.

2007
Establised

24/7
Emergency Support

NATIONAL
Service Network

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OUR HISTORY

Nearly two decades of trusted experience delivering, maintaining and supporting commercial and industrial entrance solutions across Australia.

2007
ESTABLISHED

BriTer Door Solutions began providing commercial and industrial entrance solutions for Australian businesses.



2010- 14
GROWING CAPABILITY

Expanded our team, service offering and supplier network to meet increasing demand across commercial, retail and industrial sectors.



2015- 16
PUBLIC SECTOR EXPERIENCE

Contracts with government and council facilities, including a Major Sydney Council, delivering preventative and reactive support for doors, gates and shutters.



2021
EXPANDED OPERATIONS

Strengthened our operational capability with additional service teams, equipment and systems to support larger and more complex facilities across Australia.



2025
MAJOR CONTRACTS

Including government agencies, private and public healthcare, national retail and emergency response contracts, today we manage over 7,500 assets.



TODAY
NATIONAL SUPPORT

Proudly supporting thousands of Australian businesses with installation, planned maintenance, multi-brand repairs and 24/7 emergency assistance through our nationwide service network.



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OUR LEADERSHIP

BriTer is led by an experienced management team with deep industry knowledge across commercial operations, engineering and facilities maintenance, providing direct oversight to ensure reliable outcomes for our clients.





BRYAN MATHIESON

Managing Director

20+ years in the industry, leading BriTer's strategic direction



MARK MACDIARMID

Head of Sales

Extensive experience in service sales and performance improvement.



PAUL NEWBY

Head of Business Development

25+ years of experience in electronic security and commercial leadership



HERMAN HATTINGH

Operations Manager

20+ years of leadership across logistics and operational management.



BASIA DYKE

Head of Finance

Extensive experience in financial management, strategic planning

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OUR SERVICES

From planned maintenance to urgent breakdown response, BriTer delivers reliable service support across commercial and industrial door systems.

24/7 EMERGENCY RESPONSE
Rapid breakdown support day or night

SUPPLY & INSTALLATION
New systems, upgrades and replacement equipment

GENERAL SERVICING & REPAIRS
Fault diagnosis, repair and component replacement

MAINTENANCE CONTRACTS
Single-site and multi-site service agreements

ENGINEERING & CUSTOM SOLUTIONS
Tailored door, gate and access solutions



24/7 Emergency Response

PLANNED Maintenance

SUPPLY & Installation

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PRODUCTS & SOLUTIONS

BriTer provides a comprehensive range of commercial and industrial entrance systems, supporting safe and reliable access across single facilities and multi-site operations.



INDUSTRIAL DOORS & SHUTTERS

Roller shutters, sectional overhead doors, rapid-roll and bi-fold systems.



AUTOMATIC DOORS

Automatic sliding, swing and revolving doors for commercial and public spaces.



GATES & VEHICLE ACCESS

Sliding, swing and cantilever gates, boom barriers and automated vehicle entry.



TURNSTILES & PEDESTRIAN ACCESS

Turnstiles, pedestrian gates and safety systems for controlled access.



AUTOMATION & CONTROL SYSTEMS

Door operators, access-control systems, intercoms, keypads and programmable controls.

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FACILITIES MANAGEMENT CLIENTS

BGIS	CUSHMAN & WAKEFIELD	JLL	VENTIA	CITY FM	DOWNER
HONEYWELL BUILDING SOLUTIONS	SODEXO	KNIGHT FRANK	COLLIERS	CBRE	ARA BUILDING SERVICES

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BRITER CLIENTS

NSW POLICE FORCE	GOODMAN	KMART	TARGET	QANTAS	TRANSPORT FOR NSW	ENDEAVOUR ENERGY	THE STAR
NSW DEPARTMENT OF EDUCATION	PRIMARY CONNECT	NEPEAN BLUE MOUNTAINS LHD	HOYTS	STOCKLAND	CDC DATA CENTRES	INVOCARE	SYDNEY OLYMPIC PARK AUTHORITY
MACQUARIE UNIVERSITY	NSW AMBULANCE	ACCOR	BANKSTOWN AIRPORT	SYDNEY AIRPORT	ACU	TOLL	SYDNEY WATER

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PREVENTATIVE MAINTENANCE

Planned servicing to keep your doors and access systems operating safely and reliably.



- **REDUCE** DOWNTINE
- **IMPROVE** SAFETY
- **EXTEND** ASSET LIFE

01 TRACK

Service schedules are managed through our internal systems.

02 ARRANGE

Our service team contacts you to coordinate attendance.

03 SERVICE

Qualified technicians inspect, adjust and maintain your equipment.

04 REPORT

A detailed service report is provided, including work completed and equipment condition.

05 ADVISE

Any additional repairs or component replacements are identified and quoted for your approval.

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24/7 EMERGENCY REPAIRS

PROMPT . PROFESSIONAL . DEPENDABLE .



24/7 EMERGENCY SUPPORT

1300 883 914

01 CALL

Report your breakdown to our 24/7 service team.

02 ARRANGE

We coordinate the right technician for your site.

03 ATTEND

Our technician assesses the fault and completes required repairs.

04 RESTORE OR SECURE

Restore operation or secure the site if required.

05 FOLLOW UP

Arrange permanent repairs or additional works where needed.

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SERVICE COVERAGE

NATIONWIDE REACH. PROMPT RESPONSE. RELIABLE SERVICES.

NATIONWIDE COVERAGE

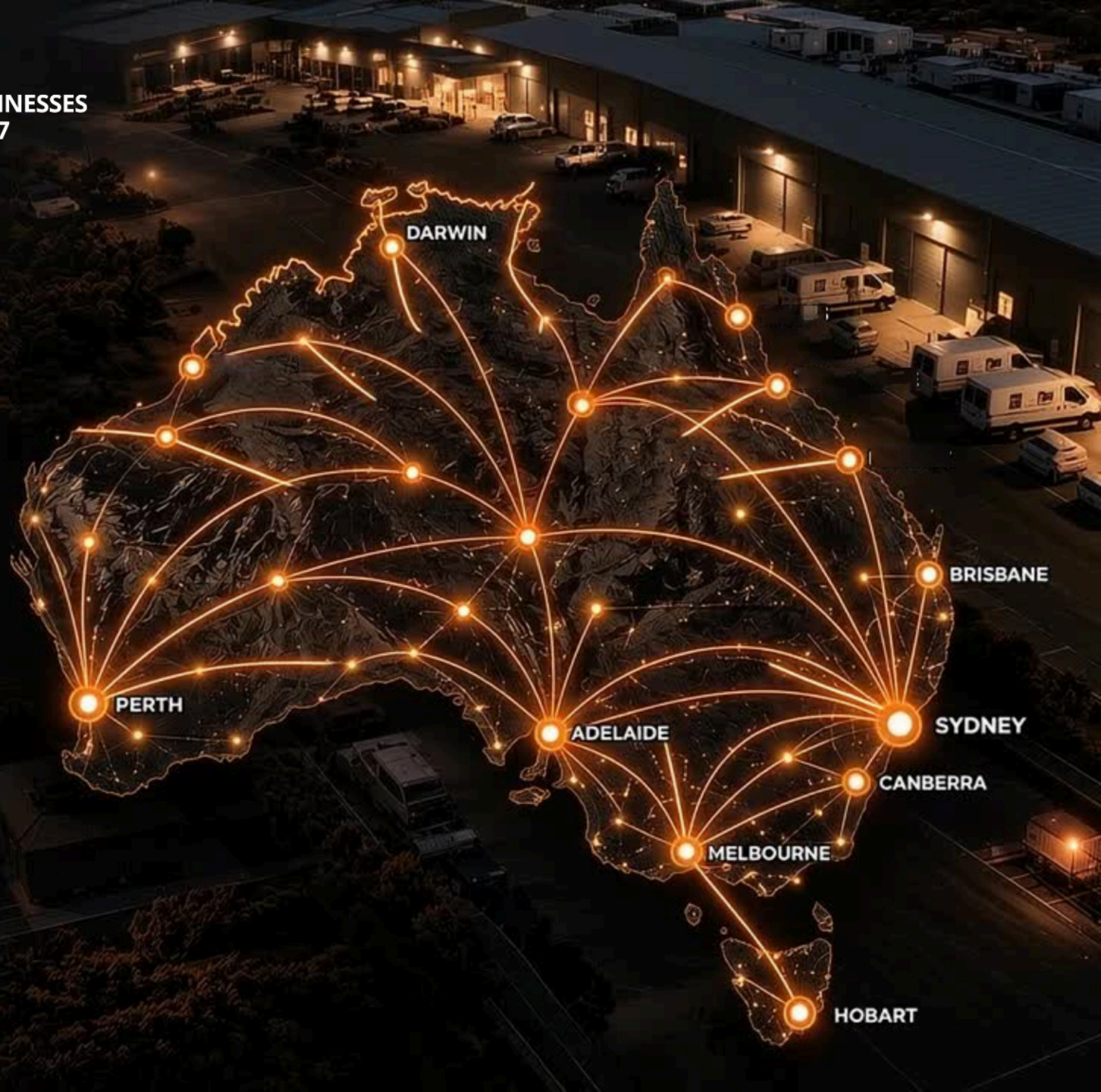
A national network of service professionals supporting commercial and industrial facilities across Australia.

PROMPT RESPONSE

24/7 breakdown support with equipped technicians, focused on restoring operations as quickly as possible.

RELIABLE SERVICE

Experienced technicians, multi-brand expertise and established service processes for consistent, dependable support.



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CRITICAL ENERGY

BriTer delivers specialised door, gate and shutter maintenance across critical energy facilities, supporting secure access, asset reliability and operational continuity.



24/7 SUPPORT

SECURE ACCESS

MULTI-SITE MANAGEMENT



AUTOMATIC DOORS

Servicing high-use automatic entrances across campus buildings.



PLANNED MAINTENACE

Routine inspections and preventative servicing to optimise asset performance.



TECHNICAL SUPPORT

Expert fault diagnosis, system adjustments and reactive repairs.



CAMPUS INTEGRATION

Reliable entrance solutions tailored to modern educational facilities.

SCOPE OF WORK

- Planned preventative maintenance
- Emergency breakdown response
- Security gate and shutter servicing
- Safety inspections & compliance checks
- Asset reporting and maintenance

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CAMPUS FACILITIES

BriTer delivers campus-wide door maintenance and reactive support, ensuring safe access and minimal operational disruption.



24/7 SUPPORT

SECURE ACCESS

MULTI-SITE MANAGEMENT



AUTOMATIC ENTRANCES

Maintenance of automatic door systems across critical energy facilities.



PERIMETER SECURITY

Servicing automated gates and barriers to maintain secure site access.



INDUSTRIAL SHUTTERS

Preventative maintenance and reactive repairs of industrial shutter systems.



ASSET CONTINUITY

Technical support and emergency response to minimise downtime.

SCOPE OF WORK

- Planned automatic maintenance
- Reactive repairs and fault rectification
- Inspections, testing and safety checks
- Service reporting & recommendations
- Campus-wide technical support

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GOVERMENT FACILITIES

BriTer delivers preventative maintenance and reactive repairs across government facilities, supporting safe, secure and reliable operation of doors, gates and roller shutters.

24/7 SUPPORT | **SECURE ACCESS** | **MULTI-ASSET MANAGEMENT**



AUTOMATIC ENTRANCES

Preventative maintenance of high-traffic automatic entrances across public facilities.



BOOM GATES

Servicing automated security gates to maintain reliable and secure vehicle access.



INDUSTRIAL SHUTTERS

Scheduled maintenance and reactive repairs to minimise downtime and inefficiencies



RAPID ROLLER SHUTTERS

Supply & installation of rapid roller shutter systems to aid secure facility operations.

SCOPE OF WORK

- Preventative door maintenance
- Reactive repairs and fault rectification
- Automated gate servicing
- Roller shutter maintenance
- Equipment supply and installation

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PROJECT EXPERIENCE

We deliver reliable, fit-for-purpose door solutions that keep businesses moving, with minimal disruption and dependable long-term support.

01 | POWER SECTOR
Critical Energy



- Secure access across critical energy infrastructure
- Door and gate solutions supporting site security
- Reliable asset performance to minimise operational downtime

02 | EDUCATION
Campus Facilities



- High-traffic entrances across active campus environments
- Safe and accessible movement for students and staff
- Planned maintenance with minimal disruption to learning

03 | LOCAL GOVERNMENT
Government Facilities



- Support across public-facing and operational facilities
- Secure, accessible and compliant door systems
- Dependable maintenance supporting continuous public services

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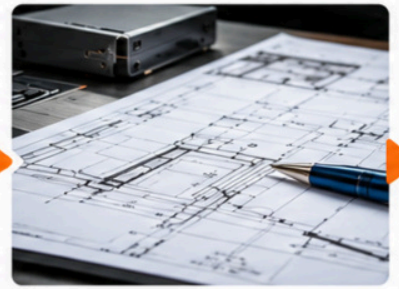
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DELIVERY PROCESS

From Initial Consultation and Service Planning to Seamless Delivery and Ongoing Asset Support.













01 CONSULTATION

Understand requirements, site conditions and compliance standards.

02 ENGINEERING

Design and specifications tailored to site your requirements and relevant Australian standards.

03 MANUFACTURING

Fabricate or source high-quality components with rigorous quality control.

04 INSTALLATION

Install and integrate systems with minimal disruption, ensuring safety and compliance on site.

05 COMMISSIONING

Test and handover with full system checks, safety testing and client sign-off.

06 ONGOING SUPPORT

Planned maintenance and 24/7 repairs to keep your systems operating reliably.